# **RIDGEVIEW GUEST HOUSE**

# <u>Rules</u>

Welcome. We hope these house rules are a helpful guide for you. - Karen & Greg

#### No Burning. No Fires

#### No Smoking. No Pets. No Parties.

**Quiet Neighborhood:** Please limit noise levels in our quiet neighborhood. Conversation outside travels readily to our neighbors; after dark especially, please use inside voices outside.

### <u>Departure</u>

- **1. Thermostat:** Upon your end-of-stay departure, please set the thermostat as follows:
- Summer: Off
- Winter: Heat set to 65 degrees

**2. Linens:** No need to strip bedding.

**3. Text Us:** Please let us know by text when you have checked out of the guest house. Safe travels!

# **Best Practices**

#### Wi-Fi:

- "GUESTNET" needs no password.
- "SECURENET" password is "msph7la2nT"

Find the router in the closet of the west bedroom (right bedroom upon entry). If you don't see the "Guestnet" wi-fi network on your devices, or if the internet speed seems inadequate, reset the router by unplugging it and then re-plugging it in. The internet service is provided by radio from an antenna in Stonewall. Outages occur but are infrequent.

**Heat / Air Conditioning:** Find the thermostat in the entry hall. Heat and cool the guest house as you like. **Please set the thermostat to a less demanding setting when you are away.** 

**Guidebook:** Visit the guidebook link at <u>www.ridgeviewguesthouse.com</u> for information about helpful local resources and entertaining nearby attractions.

**At Night:** We usually turn our **porch light** off at night, for dark skies. You control the guest house porch lights; please set them as you like. You may **turn the fountain off** (in order to quiet the sound) using the switch (in each bedroom) next to the back porch light switch. Please note that running the fountain during the day will draw more bird life to the water feature.

**Food & Sundries:** All of the food, sundries, and medications provided are complementary. Please let us know if you would like more.

**Ice:** Please message us if you need a bucket of ice. If we are on site we will be happy to provide one. Also, find ice trays in the refrigerator in the left bedroom.

**Hot Water:** The shortest power outage will often reset the hot water heater to 104°, which is not especially hot. If the hot water temperature is inadequate please send us a text and we will increase the temperature setting. (Also, hot water may take a few minutes to reach the tap.)

**Shower Vent Fans:** Both bathrooms are equipped with exhaust fans controlled with TIMER switches. These thin paddle on/off switches are located adjacent to the shower light switches. Flip the switch UP to turn the fan ON. Flip the switch DOWN for OFF; but know that the fan will continue to run for 10 minutes or so and it will then shut off.

Keys: Two keys are supplied: one is stamped R and the other L.

- The R key operates the guest house front door and the right (west) bedroom door, as well as the utility room door.
- The L key operates the front guest house door and the left (east) bedroom door.

#### Supplies:

First Aid Kit - blue bathroom, above long counter Blow dryers -

• yellow bathroom - cabinet above toilet

• blue bathroom - cabinet above long counter

Iron - blue bathroom, under sink

Ironing board - entry hall

Spray cleaner, dish soap, paper towels, and sponges - under the bathroom sinks Laundry detergent - under the blue bathroom sink

Septic System: Please only flush toilet paper.

**Garbage and Trash:** Only if you wish to rid yourself of them, if the trash cans become full guests should please place bagged trash and garbage in the green plastic can found behind the garden shed (little wooden building next to the garage). No obligation to do this task at all.

**Laundry:** We invite guests to use the washer and dryer. Please wash at least two or three articles, to maintain machine balance. Do not wash only one large towel, for example. Instead, add a second towel or a few smaller items like tea towels or t-shirts.

**Toilets:** Find toilet brushes in both bathrooms and toilet plungers under the sinks of both bathrooms.

**Wildlife:** Please be aware that here in the country you may infrequently see snakes and scorpions.

### Emergency Info

**Emergency? Call 911:** We are located in Gillespie County. (Sometimes Blanco County picks up mobile phone 911 calls; you may be asked from which county you are calling.) Looking for an emergency room? Find the closest 24 hour emergency care at Hill Country Memorial Hospital in Fredericksburg.

The address here is 309 Ridgeview Drive, in Seven Falls Ranch, off RR 2721.

**Water Shutoff:** If the water shuts off please contact us by phone or text right away. In the event of a water leak, water to the guest house can be turned off using the valves outside of the west (blue) bathroom located in the ground valve box. One valve controls water to the inside faucets and the other to the outside hose bibs. The main whole-property shutoff is located next to the well-head and blue pressure tank near the propane tank, north of the garage. Water to the main house and guest house can also be shut off using valves in the ground valve box located at the northwest corner of the main house. Water to the garage is controlled with one valve in a ground valve box located outside of the east wall of the garage.